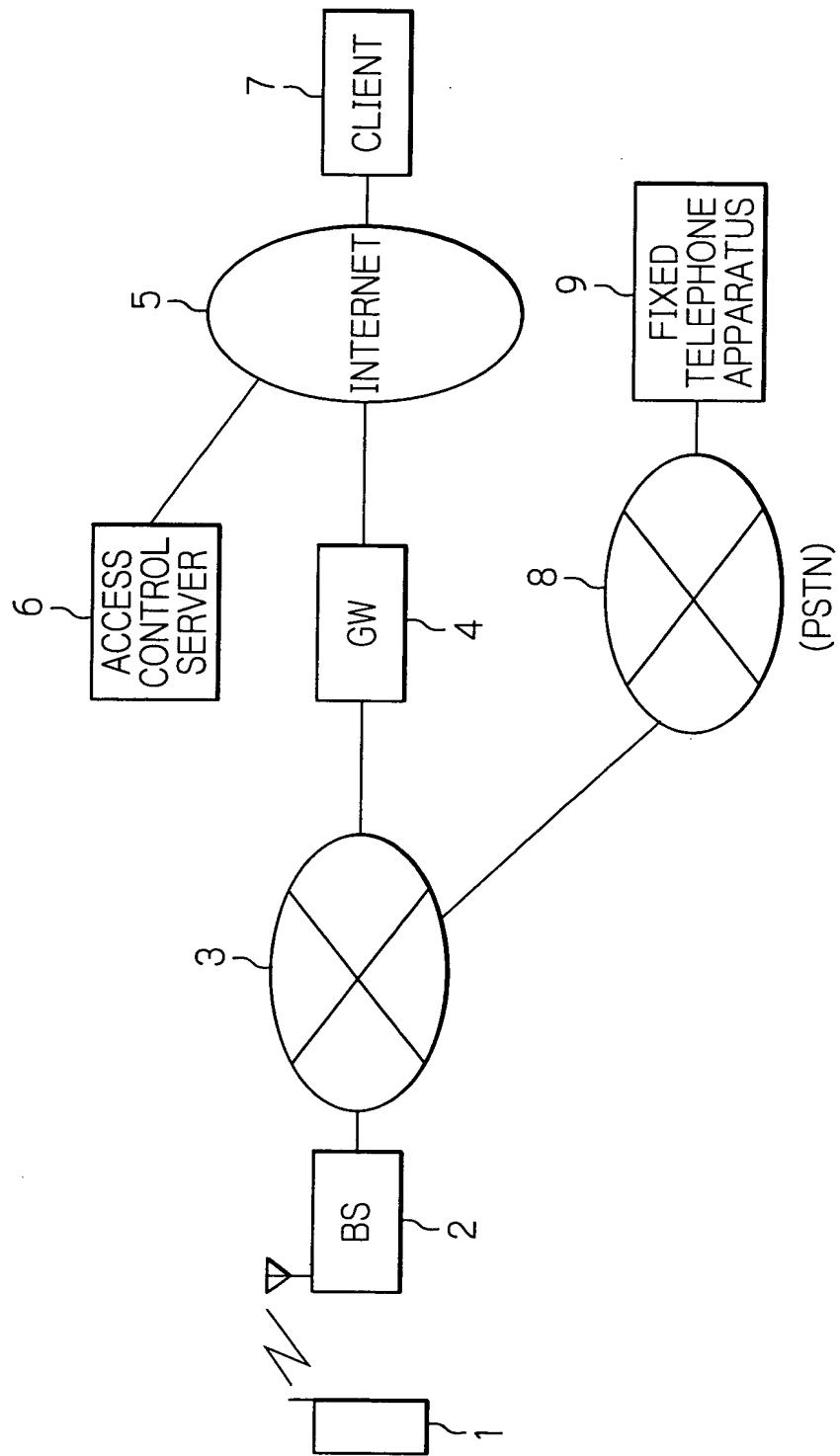


Fig. 1



2/9

Fig. 2

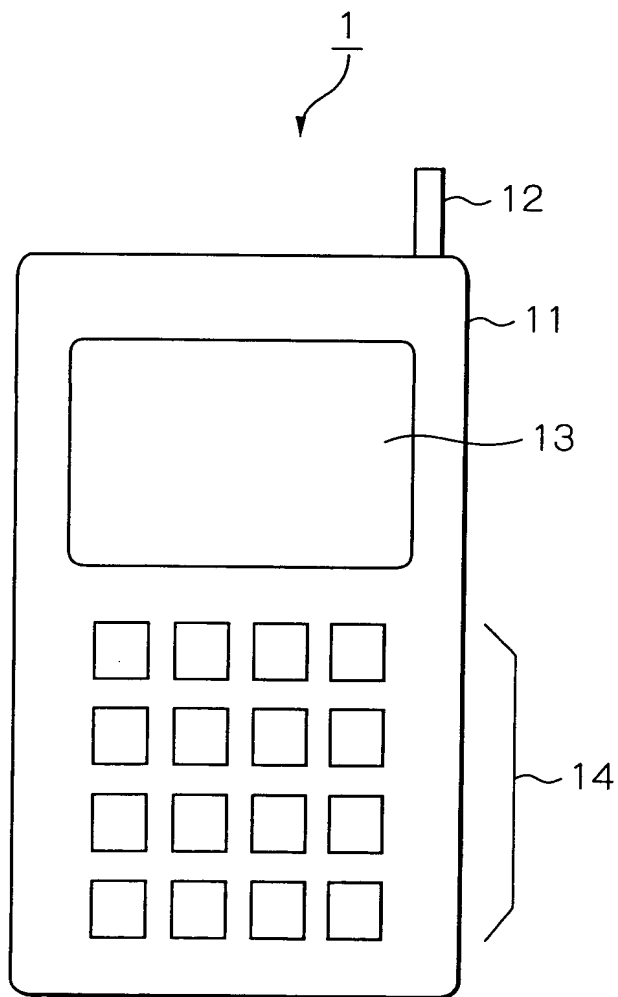


Fig. 3

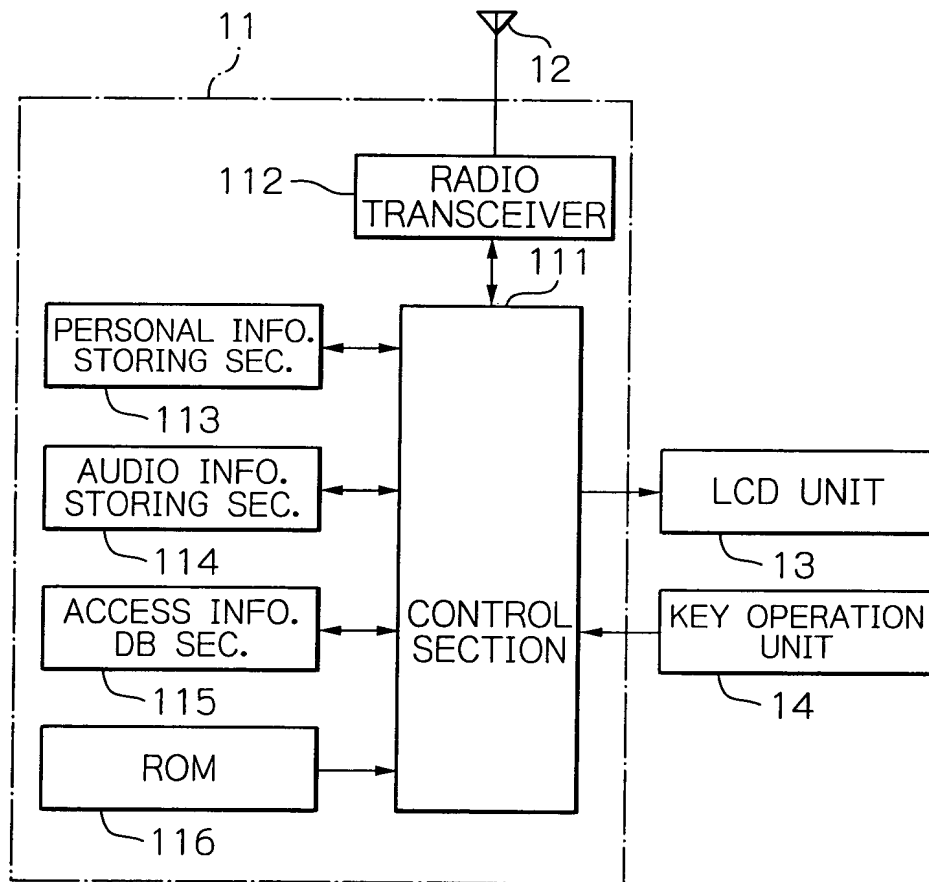
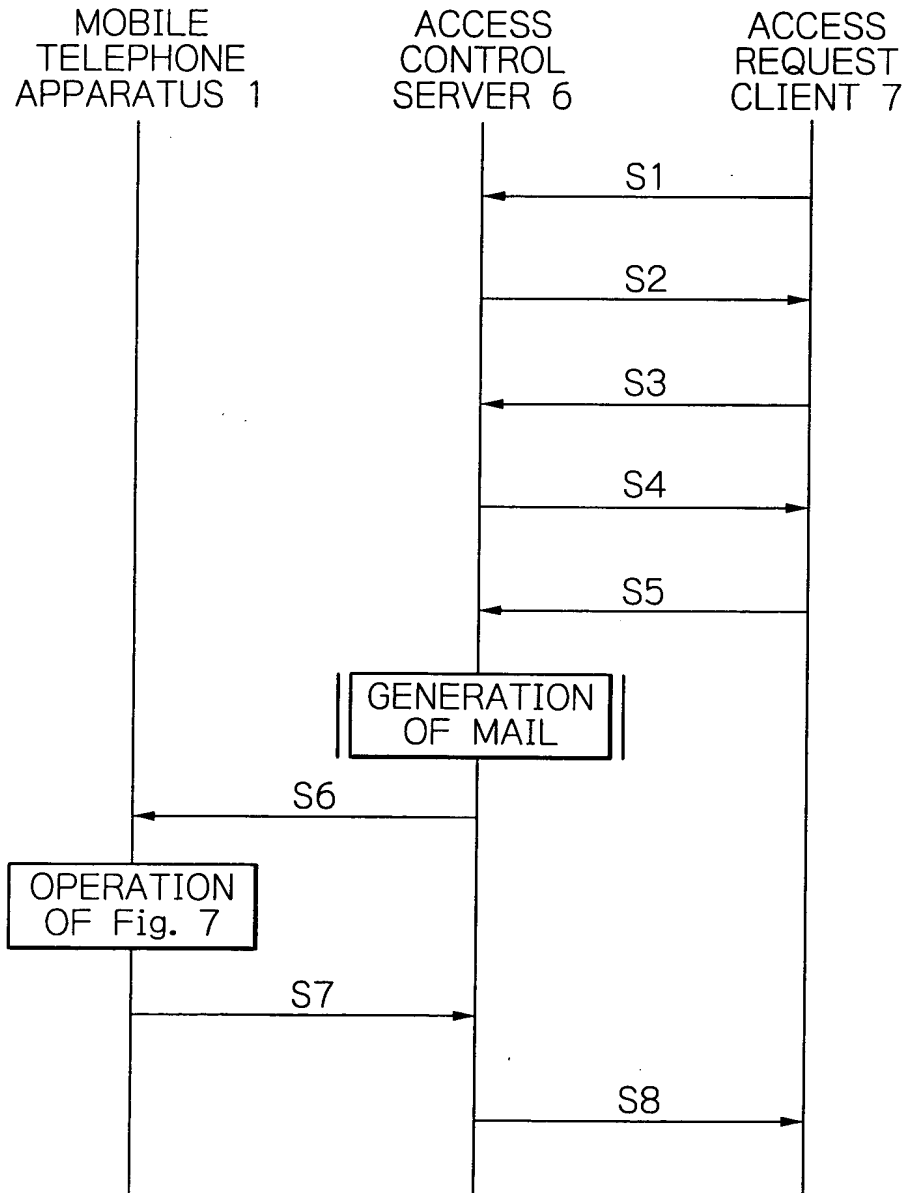


Fig. 4



5/
9

Fig. 5A

Subject : reference request
From : xxx@k-tai.com
.....
<start>
<password> zzz
<action> reference
<object> directory
<initial> a
<end>

Fig. 5B

Subject : reference request
From : xxx@k-tai.com
.....
<start>
<password> zzz
<action> reference
<object> mail
<date> today
<end>

Fig. 5C

Subject : reference request
From : xxx@k-tai.com
.....
<start>
<password> zzz
<action> reference
<object> schedule
<date> today
<end>

Fig. 6

```
Subject : renewal request
From : xxx@k-tai.com
.....
<start>
<password> zzz
<action> answering message renewal
<object> ALI, as 1, wav
           Mr. X as 2, wav
           Ms. Y as http://k-tai.com/3. wav
<end>
.....
attached files
1. wav 2. wav
```

7/9

Fig. 7

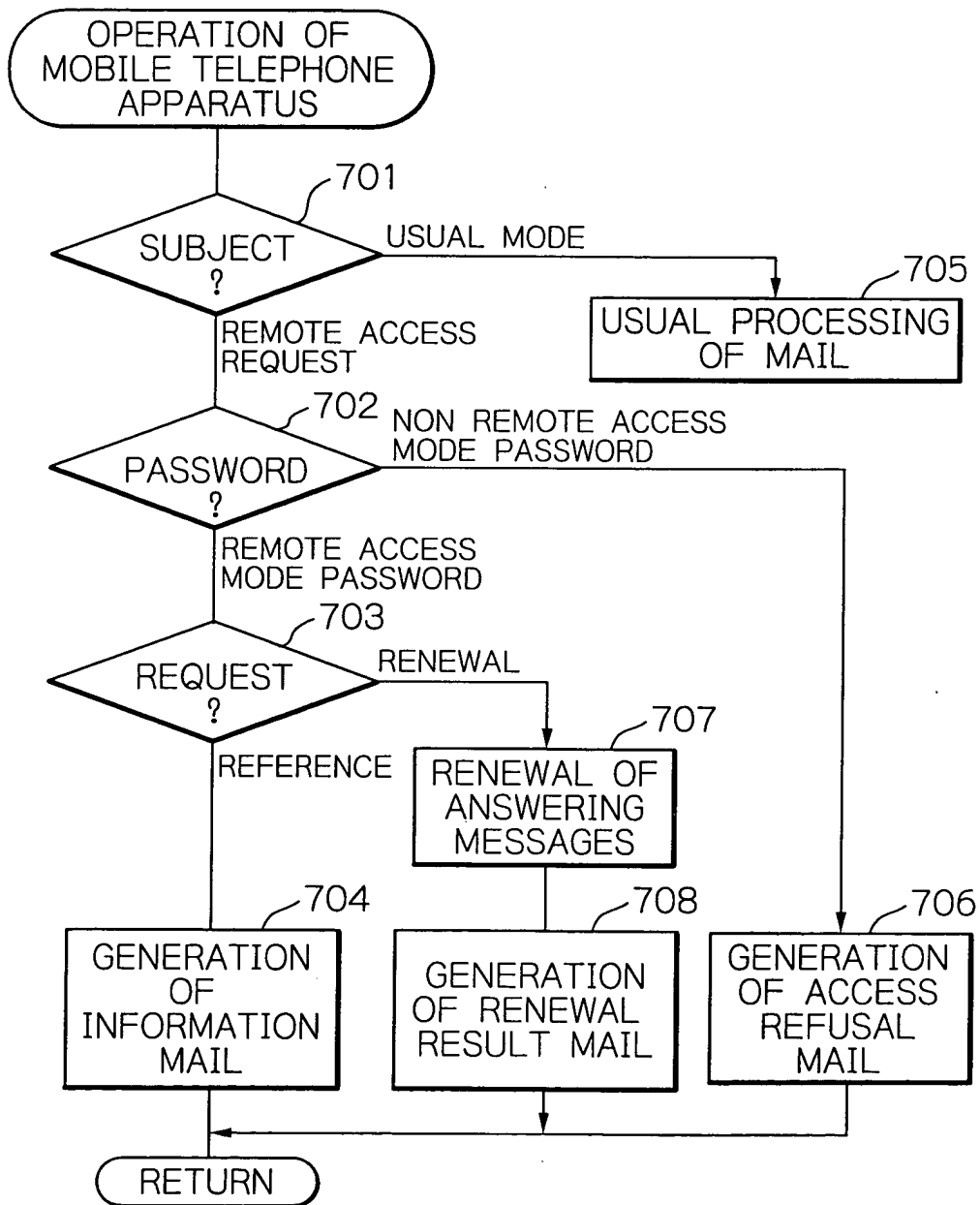
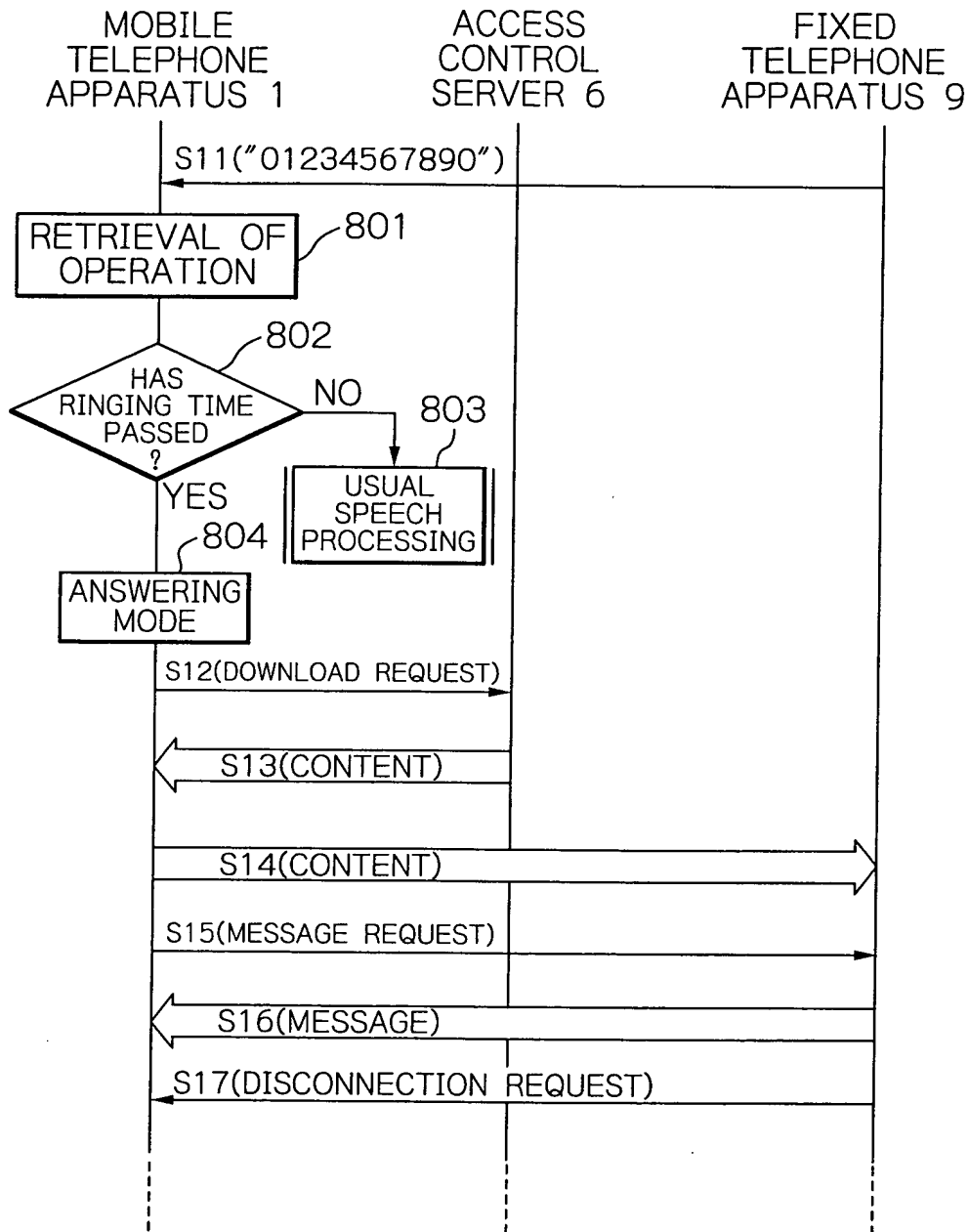


Fig. 8



9/
9

Fig. 9

